



# Maintenance Contracts

MADE EASY!



The governments 'Shattered Life' campaign highlights the dangers of attempting repairs yourself...

## Keep your AC in tip-top condition and stay on the right side of the law

### F-Gas regulations now require that...

All operators of HCFC refrigeration and air conditioning systems to take "all precautionary measures practicable" to prevent and minimise leakage.

It states that all fixed equipment systems with a refrigerant charge greater than 3kg will require an annual check for leakage (this includes the majority of systems currently installed in the UK).

This must be undertaken by qualified personnel and they will be required to properly recover any HCFC refrigerant removed from a system.

Our engineers are fully qualified to undertake all of this work.

### Your warranty is only valid with a maintenance contract in force...

It is a pre-requirement of the Manufacturer's 3 year extended warranty (where applicable) that a maintenance contract is in force throughout the entire warranty period.

### Reduce running costs...

By ensuring everything is working as it should be.

### Enhance the potential working life...

Of the your equipment and minimise breakdown.



Kool-It can help keep your systems in good health!



CALL US TODAY

Kool-It Services are specialists in Air Conditioning and Refrigeration.

Established in 1972 and a family owned business we have built a solid reputation over the years and are renowned for quality of service and prompt responses.

We pride ourselves on our technical knowledge and have time-served directly employed engineers.

Tel: 0800-035-5665 ... Fax: 0870-787-4621 ... Web: [www.koolit.co.uk](http://www.koolit.co.uk)

EXAMPLES OF A SYSTEM THAT HADN'T BEEN CLEANED FOR 12 MONTHS SHOWING SEVERE BACTERIA GROWTH...



## What happens on a normal maintenance visit?

One of our highly skilled and qualified engineers will call to site, at a time convenient to yourself, and carry out a full service to the system(s) covered by the contract.

Checks are made against either a major or minor check list (depending on level of cover and time of year). Any defects will be noted down and, when the product is under warranty, steps will be taken to restore normal operation ASAP.

Outside of warranty: If the repair will involve a spare part being fitted you will be notified of the cost and asked for authorisation to carry out the repair - prior to any repair work taking place.

We are now one of the few companies in our sector to have introduced electronic documentation for all maintenance visits. This enables us to provide you with electronic documents that will prove your compliance with the new F-Gas regulations.

Each maintenance customer will receive a login and password

for our website where they will be able to download copies of maintenance sheets and other documents such as user manuals and certificates when required.

## What benefits are there?

Peace of mind that you have done everything possible in order to minimise possible equipment breakdown.

Our maintenance contracts (Bronze upwards) ensure a priority service response over non-contractual customers, equating to less down time, should a breakdown occur, and also include a negotiated sales discount on any parts that may be used (-10% on standard spare parts).

We are confident that our range of maintenance contracts will provide you with the regular, preventative maintenance necessary to ensure your units operate as intended.

**CALL US FREE TODAY ON**  
**0800-035-5665**  
**[www.koolit.co.uk](http://www.koolit.co.uk)**

## Levels of cover...

We offer four levels of cover to our customers...

**Budget Contracts** are for customers that make light use of their equipment and wish to fulfil their minimum legal obligations by law. (For example: domestic bedroom installations).

**Bronze Contracts** are for customers that make moderate use of their equipment. (For example: quiet offices/conservatory installations).

**Silver Contracts** are for customers that make heavy use of their equipment. (For example: busy offices/club installations).

**Gold Contracts** are for customers that make constant use of their equipment and wish to have complete peace of mind. (For example: computer room/professional establishment/retail/school installations).

All are available on pay monthly schemes.

Call us today for a quote!

